



KNOWLEDGE MANAGEMENT

- Unit 1:** Personalization and Codification strategy, Evolution of Knowledge Management, Ethics of knowledge management
- Unit 2:** Description of select KM tools software tools: CSCW tools and applications, roadmap for designing and implementing KM System, typical KM roles in organization
- Unit 3:** KM Maturity models, Human and Cultural factors in implementing KM System
- Unit 4:** Ownership of Knowledge, case studies in KM, Performance appraisal in KBO
- Unit 5:** Futuristic Knowledge Management, Performance Management, Human resource information system,