

KNOWLEDGE MANAGEMENT

- **Unit 1:** Introduction to Knowledge Management, Nature of KM, Forms of Knowledge Know what, know why, Know How, tacit, and Explicit knowledge, Procedural and declarative knowledge
- **Unit 2:** Stages of Knowledge growth, KM System Life cycle, KM Business Strategy Linkage, challenges in building knowledge system, Exploration and Exploitation, Knowledge human thinking and learning
- **Unit 3:** Information Technology Infrastructure for KM Role of ICT in knowledge creation, acquisition, distribution, and use, Conceptualizing and designing IT infrastructure for KM
- Unit 4: Conducting KM Audits, Assessing the impact of KM System, KM Metrics
- **Unit 5:** KM in development organizations concepts of knowledge-based development, knowledge economy